

# JEEP CAPPED PRICE SERVICING PROGRAM TERMS & CONDITIONS

Effective 1<sup>st</sup> January 2020

The following provides an overview of the Capped Price Servicing (CPS) program, the program coverage and the terms and conditions which apply.

We may vary these terms at any time, without notice, by displaying the amended terms on this website. Any such changes will not apply retrospectively to affect the pricing applicable to vehicles purchased prior to the changes being implemented and will only apply to future vehicle purchases on or after the changes come into effect.

## 1. PROGRAM COVERAGE

- a. This CPS program (**Program**) applies only to **Eligible Vehicles** as detailed in Appendix A and serviced as specified in accordance with the Service and Warranty Booklet (**Service Booklet**).
- b. The **Capped Price** for each Scheduled Service will vary from vehicle model to vehicle model and is available to view on: <https://www.jeep.com.au/service-calculator.html>
- c. Under the Program, the owner of an Eligible Vehicle is entitled to receive the maximum eligible kilometre coverage detailed on the JEEP Service Calculator website for the Eligible Vehicle <https://www.jeep.com.au/service-calculator.html> or 60 months (whichever occurs first) for a price not more than the Capped Price.
- d. Jeep Australia may terminate the Program for a particular Eligible Vehicle at any time, but any such termination will not apply retrospectively to any Eligible Vehicles sold prior to the termination.

## 2. SCHEDULED SERVICES

- a. This Program only applies to Scheduled Services and Standard Service Schedule Items as conducted and supplied by authorised JEEP dealers.
- b. **Scheduled Services** are the routine servicing and maintenance activities required to be performed for Eligible Vehicles as described in, and at the service intervals specified in, the Service Booklet.
- c. The **Standard Service Schedule Items** for each Eligible Vehicle are those items for normal operating conditions and as specified in the Service Booklet for that vehicle.



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## 3. EXCLUDED SERVICES AND ITEMS

- a. For the avoidance of doubt, service or maintenance items that are not Standard Service Schedule Items are not subject to Capped Prices under the Program. These items include (but are not limited to):
  - i. items such as fuses, brake pads, wiper blades, etc.;
  - ii. items which require periodic maintenance due to normal wear and tear;
  - iii. items which require additional servicing due to the special operating conditions under which they are used, as detailed in the Service Booklet for that vehicle;
  - iv. servicing or repairs required due to the fitment of non-genuine JEEP parts or accessories;
  - v. additional fluids and additives not specified in the Standard Service Schedule Items for normal operating conditions set out in the Service Booklet for that vehicle;
  - vi. accident damage to body, chassis or drivetrain components; and
  - vii. additional maintenance and repairs recommended by your JEEP dealer to suit your individual driving characteristics (e.g., wheel alignments etc.).
- b. Where individual items within a Scheduled Service are not Standard Service Schedule Items, the authorised JEEP dealer should discuss any additional costs with the customer prior to addressing these items.

## 4. REGULAR SERVICING REQUIREMENT

- a. The Service Booklet for each Eligible Vehicle specifies service due dates and kilometre readings for Scheduled Services for the vehicle.
- b. If a Scheduled Service does not occur within the scheduled period, the customer vehicle may require additional operations outside of the Standard Service Schedule Items. These costs along with the Capped Price will apply at the next Scheduled Service.

## STICK WITH THE SPECIALISTS

For trustworthy maintenance and repair, two things are critical: the most reliable parts and expert technicians. When you stick with the specialists at your authorised Jeep Service Centre, you're assured of getting both.

All authorised Jeep Service Centres use genuine Parts and Accessories – the same parts that were on your vehicle when it was brand new. When these are installed by factory-trained technicians who work on vehicles like yours everyday, it's fair to say that nobody knows your vehicle better.



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