

JEEP CAPPED PRICE SERVICING PROGRAM

Customer Terms & Conditions

The following provides an overview of the Capped Price Servicing (CPS) program, the program coverage, and the terms and conditions which apply.

We may vary these terms at any time, without notice, by displaying the amended terms on this website. Any such changes will not apply retrospectively to affect the pricing applicable to vehicles purchased prior to the changes being implemented and will only apply to future vehicle purchases on or after the changes come into effect.

1. Program Coverage

a. This CPS program (“Program”) applies only to Eligible Vehicles (set out in paragraph 5) serviced in accordance with the Service and Warranty Booklet (“Service Booklet”).

b. The capped price for each scheduled service will vary from vehicle model and is available at:

<https://www.jeep.com.au/capped-price-servicing.html>

c. Under the Program, the owner of an Eligible Vehicle is entitled to receive the first five (5) scheduled services at a price not exceeding the capped price, up to either:

- the maximum eligible kilometre coverage detailed on the Jeep Service Calculator website; or
- the vehicle's first 60 months,

whichever occurs first. Each scheduled service must be completed at the applicable service interval based on either the specified time or distance (kilometres) travelled, whichever occurs first.

Revised pricing applies only to certain eligible vehicles retailed on or after 1 July 2026, as specified on <https://www.jeep.com.au/capped-price-servicing.html>.

d. The Program applies from the date the Eligible Vehicle is first retailed by an authorised Jeep dealer.

e. Jeep Australia may terminate the Program for a particular Eligible Vehicle at any time; however, this will not apply retrospectively to vehicles sold before termination.

2. Scheduled Services

- a. This Program applies only to Scheduled Services and Standard Service Schedule Items performed by authorised Jeep dealers.
- b. Scheduled Services are routine servicing and maintenance activities required:
- as described in the Service Booklet, and
 - at the specified service intervals.
- c. Standard Service Schedule Items are those required under normal operating conditions as outlined in the Service Booklet.
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3. Excluded Services and Items

- a. The following items are **not covered** under capped price servicing (including but not limited to):
- i. Consumables such as fuses, brake pads, wiper blades, etc.
 - ii. Items requiring maintenance due to normal wear and tear
 - iii. Additional servicing required due to special operating conditions
 - iv. Servicing or repairs caused by use of non-genuine Jeep parts or accessories
 - v. Additional fluids or additives not specified under standard servicing
 - vi. Accident-related damage to body, chassis, or drivetrain
 - vii. Additional maintenance recommended by the dealer based on driving conditions (e.g. wheel alignments)
- b. If non-standard items arise during a scheduled service, the authorised Jeep dealer should discuss any additional costs with the customer beforehand.
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4. Regular Servicing Requirement

- a. The Service Booklet specifies service due dates and kilometre intervals.
- b. If a scheduled service is missed:
- additional work outside standard items may be required
 - these costs will be charged on top of the capped price at the next service
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5. Eligible Vehicles

Eligible vehicles include:

*a. Jeep Compass, Cherokee, Grand Cherokee, Gladiator, Avenger and JL Wrangler vehicles first retailed after **1 January 2020***